

FOR INFORMATION ONLY**Corporate Plan - Part II Targets 2007/08.****FINANCIAL SERVICES**

- Target 14.1 Produce a balanced budget for 2008/09 that takes account of evolving priorities.
- Target 14.2 Respond to issues raised in survey of users of the new Agresso Financial Management System
- Target 14.3 Work with partners to upgrade Agresso software, and prepare for further automation of procurement activities.
- Target 14.4 Achieve annual accounts and budget timetable and consolidate our Use of Resources assessment position.
- Target 14.6 Prepare for introduction of Local Housing Allowance (LHA) in 2008
- Target 14.8 Implement the recommendations from the Scrutiny Review of Council Tax collection.
- Target 14.9 Undertake a marketing campaign to encourage local people to use the new pay-points to pay their Council Tax bills.
- Target 14.10 Relocate frontline services to provide more customer friendly accommodation and greater resilience in customer services.
- Target 14.11 Respond to the results of the national Benefits satisfaction survey carried out in 2006/07.
- Target 14.12 Continue to work with other local authorities in East Sussex to identify ways of improving performance through the Joint Improvement Project for Revenues and Benefits.
- Target 16.2 Undertake regular monitoring of tenant companies to minimise bad debts.

INTERNAL AUDIT AND INVESTIGATIONS

- Target 17.1 Work with other local authorities to create a shared East Sussex Fraud Investigation service.
- Target 17.2 Embed our organisational approach to risk management and ensure we have a strategy and policies in place that will enable risk-based auditing.
- Target 17.3 Continue to deliver the Audit Plan and reporting outcomes to the Audit Committee.
- Target 14.13 Continue to review our procurement arrangements and, working with other local authorities and the regional Centre of Excellence, put in place new arrangements for supplies and service contracts to improve value for money

LEGAL AND DEMOCRATIC SERVICES

- Target 15.1 Continue discussions and negotiations with the Foreshore Trustees to seek a satisfactory conclusion to Sea Front issues.
- Target 15.2 Work with other local authorities towards a shared legal service.
- Target 15.3 Undertake regular review of Council Constitution to enable further improvements to decision-making process.
- Target 18.1 Enable elected councillors to undertake a comprehensive work programme of scrutiny reviews.
- Target 18.2 Review first year of new scrutiny arrangements and identify further improvements and training needs.

- Target 18.3 Develop a joint approach with other East Sussex local authorities to training elected councillors, for example on the requirements of the new Gambling Act.
- Target 18.4 Input into the East Sussex County Council health scrutiny committee to ensure we are able to review and comment on developments that may impact on the future of health services in Hastings.
- Target 18.5 Implement new electoral legislation including measures designed to increase postal vote security and improving access to polling stations.
- Target 18.6 Assist Rother District Council with future elections as part of a new reciprocal arrangement.
- Target 18.7 Support the Council's democratic processes by the timely organisation and management of meetings and production and distribution of agendas and minutes.

INFORMATION TECHNOLOGY

- Target 13.1 Negotiate and implement a major upgrade of Microsoft software applications.
- Target 13.2 Implement records management and information security controls as part of the development of information management across the Council.
- Target 13.3 Continue to maintain the Council's IT network and provide appropriate IT support to enable the smooth running of the Council.
- Target 13.4 Rationalise our use of office accommodation by using technology to enable staff to work more flexibly i.e. home working, remote working, mobile working.
- Target 13.5 Work with Access East Sussex on the development of shared services.

POLICY & PERFORMANCE

- Target 19.1 Demonstrate the Council is achieving its Annual Efficiency Targets in line with the Gershon Report.
- Target 19.2 Support the Council's strategic planning processes including an annual review of Corporate Plan, the Priority, Income and Expenditure reviews and the re-alignment of service delivery.
- Target 19.3 Undertake a review of the Councils existing strategies and plans and ensure synergy between all newly adopted plans.
- Target 19.4 Co-ordinate the Council's response to external assessments to demonstrate 'Value for Money' and a positive 'Direction of Travel'.
- Target 19.5 Report on progress in implementing the Council's Climate Change Policy, take further actions as required and take into account emerging national policies.

PERSONNEL & ORGANISATIONAL DEVELOPMENT

- Target 11.1 Achieve Level 3 of the Local Government Equalities Standard by March 2008.
- Target 11.2 Implement the Disability Equality Scheme Action Plan and agree and implement a Gender Equalities Scheme and Action Plan.
- Target 11.3 Review our policies and procedures to take account of emerging equalities responsibilities.
- Target 11.5 Continue to reward staff annually for good performance through activities such as the Going the Extra Mile (GEM) awards.
- Target 11.6 Continue to work in partnership with other local authority members of the Sussex Training Consortium to deliver staff training.

Target 11.7 Review, support and implement structural organisational changes resulting from the management re-structure, administrative review and review of our public contact channels.